Hot Spots
New & noteworthy

DGIT Website Additions

Many new and exciting resources have been added to dgit.healthsciences.ucla.edu!

- **DGIT Team Pages**
  Want to put a face to the name on either end of your support ticket or call? Visit our About section and select from the “View all teams” dropdown to see all of the hardworking staff making your IT and AV support possible.
  
  View teams >>

- **Service Catalog**
  See what services we have to offer you, as well as how to get them, in our new Service Catalog. More detailed descriptions of our services, A-Z, coming soon!
  
  Browse service catalog >>
OATS Portal Enhancement and UC-Wide Expansion

The Outside Activity Tracking System (OATS), created by DGIT’s Software Development team (CTRL), and sponsored by DGSOM Academic Affairs, will now be used across six additional campuses in the University of California (UC) system! Already successfully launched in the David Geffen School of Medicine at UCLA, the easy-to-use, web-based application allows faculty to report and track their outside earnings in compliance with APM 671, APM 025, APM 246, and APM 240 University of California Office of the President (UCOP) conflict of commitment policies for Health Sciences Compensation Plan participants.

There are more than 21,200 full-time faculty members across the UC system who are required to adhere to UC policies to report outside professional activity that may interfere with a faculty member’s primary professional obligation to the University, thereby creating a conflict of commitment. These conflict of commitment policies are complex, and require each University to identify which policies apply to various faculty members, the type of reporting and approval needed for each outside activity category, various approval workflows, and added limits imposed by departmental bylaws.

To help ease tracking and reporting for these conflicts of commitment, OATS will be rolled out throughout UCLA, as well as to six additional UC campuses – UC Berkeley, UC Davis, UC Irvine, UC Santa Barbara, UC Santa Cruz, and UC San Francisco – providing a user-friendly platform that is a win for everyone involved, beginning fall, 2017. The OATS expansion will allow the additional UC campuses the ability to electronically collect, review and report on earnings, annual certifications, disclosures, and states of compliance by faculty members, departments, schools and campuses. Visit the OATS portal >>
DGIT Datacenter is Live!

The new DGIT datacenter in the San Diego Supercomputer Center (SDSC) at UC San Diego is now open, and ready to offer electronic storage and backup solutions to the DGSOM community. Data backed up in San Diego will also be copied to CHS, creating an extra level of security, as well as geographic diversity, among datasets. Future offerings will include the ability to backup data to other parts of the United States, thanks to cloud-based services such as Amazon Web Services (AWS).

What services are available?

- **Managed Hosting** – Management of day-to-day operations for servers, storage, backup, and security. Applications hosted on the DGIT infrastructure can be managed by department or DGIT resources, depending on preference.
- **Storage** – databases, applications, and related storage needs.
- **Databases** – Hosting of SQL databases for use by applications, or for faculty and staff development efforts.
- **Cloud Storage** – Coming soon!
- **Web Hosting** – Coming soon!

Read more about the datacenter & services >>
Meet the New Research Computing Team

The DGIT Research Computing team hit the ground running, on a mission to bring the best possible cloud computing services and data solutions to researchers at UCLA Health Sciences… and beyond! Many, including their fearless leader, Eileen Lu, have been longtime providers of research IT services, including server and application support to both basic sciences and clinical departments. The team recently completed the creation of a HIPAA-compliant cloud infrastructure on Amazon Web Services (AWS) for UCLA Health Sciences, one of the first of its kind, offering location-independent, secure storage for sensitive research information. With the combined expertise of both UCLA veterans, and new staff hailing from companies such as Facebook and Amazon itself, the Research Computing team is excited to take part in creating digital solutions that aid in scientific discovery.

Meet the Research Computing team >>

DGIT Has Moved

You may have noticed some empty offices where your IT support previously sat. Over the past year, we have been working hard to bring together the IT staff and services throughout the David Geffen School of Medicine to create the digital technology services team, DGIT.

As part of this effort to create a more unified team, many of our staff who were previously scattered throughout multiple buildings, are now located in Oppenheimer Tower (OPP) and the Center for Health Sciences (CHS), based on their role. This brought our newly formed teams together for enhanced collaboration, both among DGIT staff and within the DGSOM community, as well as with our partners in the hospital IT support department, Information Services & Solutions (ISS), who are also located in OPP.

Drop by the IT Connect help desk for in-person support or email DGITsupport@mednet.ucla.edu to report any issues or request support services.

View IT Connect in-person support information >>
Confluence Online Collaborative Workspaces

Online collaborative workspaces (a.k.a. wikis) will soon be available through DGIT! We are currently piloting the service, and are excited to roll it out to UCLA Health Sciences in the fall of 2017. Using an industry-leading application called Confluence, these collaborative spaces can be used by teams to establish knowledge bases, shared calendars, project collaboration, status spaces, and much more. Team admins can decide the level of access granted to each team member, how the space will be used, and what features and pages to add to the space. Many additional programs integrate with Confluence to further facilitate collaboration. Stay tuned for more information on how you can get a Confluence space for your team!

Learn more about Confluence >>
New Enterprise Data & Analytics Team Forming

As one of the pioneers of the UC system’s adoption of the Epic medical health record system, Ernesto DiMarino, is just the person to head up the new DGIT Enterprise Data & Analytics team. Along with standing up Epic’s Clarity database, Ernesto also set up the data warehouse, business intelligence, data modeling, and architecture for UCSD’s Medical Group. From there, he went on to work at the UCSD Super Computing Data Center (SDSC) doing fraud detection for Medicaid. His last career stop in San Diego was a position as the data architect for Scripps Health’s Enterprise Data Warehouse. In his most recent position as the Senior Director of Data Management for Keck Medicine of USC, he built two data warehouses – one for research and one for clinical operations – while leading five teams.

In his new role as Senior Director of Enterprise Data and Analytics for DGIT, Ernesto is reporting to Anja Paardekooper, Senior Associate Dean of Finance and Administration for DGSOM, reviewing financial systems, apps, and databases, and figuring out the future of DGSOM Finance analytics, as well as to Ben Nathan, Chief Information Officer for DGSOM, setting up programming and architecture for the data warehouse. Ernesto is working with Anja and Ben to establish best practices, strategies, and governance regarding DGSOM data.

Ernesto is developing a team of data architects and business intelligence analysts to help set the future of data for the school. He recently added a Database Administrator to his team, David Yune, and looks forward to expanding more to continue to build a well-governed data ecosystem, replete with analytics, in order to provide data as a service in a meaningful way. He wants to make data access easy, fast, and reliable for the entire school by offering an easy-to-use shared platform.

Meet the Enterprise Data & Analytics team >>

In the next issue…

- New areas of support announcement
- DGSOM Box rollout information